## Lee County Public Service Authority



## August 22, 2023 Public Hearing Minutes

- The Lee County Public Service Authority conducted a Public Hearing on Tuesday, August 22, 2023, at the PSA office in Jonesville, Virginia, to solicit input from the public concerning proposed rate increases.
- Director Tracy Puckett opened the Public Hearing at 1:00 p.m. and stated the reason for the hearing: The Lee County Public Service Authority, having given notice, is conducting a Public Hearing on Tuesday, August 22, 2023, at 1:00 PM at the Lee County Public Service Authority Office, located at 397 Park Street, Jonesville, Virginia. The Lee County Public Service Authority proposes to increase water and sewer rates as follows: All Water and Sewer customers (excluding the Town of Jonesville and the Lee County Federal Prison) – an increase of 5.0%. Water and Sewer Rate increases are proposed to become effective on August 31, 2023.

## **Public Expression:**

• There was no public expression concerning the proposed rates. Earlier in the day, Debbie Artrip called the PSA office and asked if she could leave a response via message, noting that she would not be able to make it to the hearing. She stated - The PSA has received \$9 million in ARC money and yet they cannot get the water bills correct the past two months. She then asked – Why does the bills have to go up? She stated that she thinks the PSA seems to be making it just fine as it is and expressed that raising the bills could cause the PSA to lose customers which she stated she was not sure how it will help by raising rates if the PSA loses customers. She stated that with the money the PSA has received, if it was managed correctly, there would be no need to raise bills. She noted that her bill was incorrect and that she called the office, and office staff corrected her bill.

## Closure:

Puckett closed the Public Hearing.